

Meadowside Primary School

Executive Head Teacher :Mrs J Garnham
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Growing at Meadowside Primary School

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Dear Parents/Carers.

Thank you for taking the time to complete our November 2023 Parent Survey. Your feedback is vital in helping us to provide the best school possible for your children. Please see our responses.

Where certain themes and points crop-up several times, we have grouped our responses together.

Comment from Parent/carer	Our response
Communication about attainment	<p>We enjoy a close working relationship with our parents and carers. We hold parent consultations in the Autumn and Spring terms. However, there are times, when an additional meeting may be needed about pupils, and this can be arranged with the class teachers. Year group emails are used regularly, and staff will respond within 24 hours.</p> <p>Members of the SLT are out on the gates in the morning. They will happily pass on any information or try and solve any issues that you may have.</p> <p>We are planning on holding 'Open Classroom' sessions later in the academic school year, where you can come and watch classes in progress.</p>
Communication regarding day to day issues/events	<p>When incidents have arisen staff endeavour to speak to parents directly at collection times. Where this is not always possible, especially with our Year 5 and 6 pupils who walk home independently, a telephone call will be made or an email sent.</p>
Miss the class weekly updates	<p>Teachers try to keep parents informed of special events via letters, Meadowside Matters and text messages. We will encourage staff to upload more information onto our social media platforms, X and Facebook.</p>
Multiple communication at the same time	<p>Communication is paramount for a happy and productive school. We work very hard on getting communication right. It is a fine line between giving too much and too little information to parents. We will look into all daily communications being grouped together in one email at the end of the day. In an emergency a separate email or text may be sent.</p>
More communication from KS1 compared to KS2.	<p>Whilst there is the expectation of fewer, more in depth discussions in KS2, we do appreciate that for Years 3 and 4 this may still be necessary for some pupils who may be finding the transition difficult.</p>

Our values: - Respect Responsibility Reflection Resilience

	Class teachers have been informed about comments regarding more opportunities for discussion with KS2 parents/carers at the end of the day and they have been asked to be mindful of pupils in their classes.
More pastoral support from class teachers	We are fortunate to have a very experienced Pastoral Manager and Inclusion Team who put in a lot of support and listen to pupils' concerns, however we do appreciate that they may not always be available. Class teachers are the pupils' first port of call and we will support staff with inhouse CPD on the importance of voice of the child.
Safety outside the school gates (Railings)	We do give polite reminders on Meadowside Matters asking everyone to be mindful of not blocking the paths outside of school. We will send additional reminders politely requesting parents drop off their children and then move away from the gates to ensure they remain free, keeping our pupils safe. We will be sending out shortly guidance on drop off and collection procedures.
You stated that you are pleased with the progress your children are making at school, that they are thriving and come home positive and look forward to going back the next day.	Our staff all work exceptionally hard to ensure that your children have the best opportunities to flourish at school, both academically and socially. Our aim is to prepare our children for lifelong learning. We provide opportunities for children to develop as independent, confident and successful learners with high aspirations who know how to make a positive contribution to their community and the wider society.
You stated that you are pleased with MASC and that your children look forward to going.	We are very proud of our afterschool provision MASC. Mrs Hammond and the staff work exceptionally hard to provide a warm and welcoming environment for our pupils.
You stated that you are pleased with the enthusiasm and ethics of the staff and that your children feel safe and supported. Staff at school genuinely care about each individual pupil, supporting them and their families.	As a school our main priority is to ensure that our pupils are safe in school. The staff team work hard to offer support and guidance where it is needed for all of our stakeholders. Our Pastoral Manager is dedicated to providing extra support for families and pupils.
You stated that you are pleased with the excellent support from the teachers and teaching assistants in Reception and that your children are eager to return.	Our Reception staff are enthusiastic and passionate about what they do. They provide all of their pupils with exciting experiences and opportunities that develop independence and promote learning through developing inquisitive minds. The staff are always reflective and looking for new ways to enhance their pupils' experiences at the beginning of their learning journey.

Thank you for responding to our survey. If you have any queries or concerns or any questions, please do not hesitate to speak to your child's teacher or the SLT. We are all here to help.

Yours sincerely,

Mrs Garnham

Executive Head Teacher

&

Miss Lewis

Head of School